

Subscription Services Catalog For Cribl

On-Demand Cribl Expertise When You Need It

When a new Cribl requirement emerges or an unexpected challenge arises, simply select the needed task from the catalog, and our experts will engage to help you achieve your desired outcome.



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SERVICES FOR EVERY STAGE OF YOUR JOURNEY

GENERAL CONSULTATION

CATEGORY	TASK NAME	DESCRIPTION	CREDITS
General Consultation	Best Practice	Two (2) hour consultative session to answer adoption and best practice questions related to Cribl On-Premises or Cribl Cloud. 3rd party Cribl Packs not included.	2
General Consultation	Architecture Design Workshop	Two, four (4) hour consultative session to design a Cribl architecture. Provide best practice design recommendations for the deployment, based upon customer requirements and goals. Prerequisites / Assumptions: <ul style="list-style-type: none"> • Customer requirements and goals for the Cribl deployment are documented • Customer data volumes and data sources are documented 	8
General Consultation	Architecture Review Workshop	Two (2) hour consultative session to review a deployed Cribl architecture. Providing best practice design recommendations for the deployment in question with scenario relevant advice, pros and cons comparison against currently deployed design, based on real-world field experiences. Prerequisites / Assumptions: <ul style="list-style-type: none"> • Current Cribl Architecture Documentation and Diagrams • Current Cribl Configuration Documentation • Current data volume and data source information, as available 	2
General Consultation	Architecture Diagram Creation	Creation of an Architecture Diagram illustrating Customer's Cribl implementation, highlighting the deployed architecture and data collection. Prerequisites / Assumptions: <ul style="list-style-type: none"> • Customer resource will be available 	4
General Consultation	Use Case Workshop	Use Case Workshop up to two (2) hours, focusing on discovery and identification of additional use cases. The workshop will document each of the use cases, their requirements and goals, and the functions required to achieve the use case. This may include identification of additional functionality or architecture not currently implemented. Deliverable: <ul style="list-style-type: none"> • Report documenting Use Cases discussed, data sources required for each Use Case, and credits required to implement each of the Use Cases Prerequisites / Assumptions: <ul style="list-style-type: none"> • Service can be stacked to obtain a longer workshop session • Customer Subject Matter Expert (SME) in relation to the targeted use case(s) 	4
General Consultation	Pipeline and Route Strategy	Two (2) hour consultation session to assist in defining a strategy for Cribl pipeline and routing. This may include: <ul style="list-style-type: none"> • Advise on data pipeline processing, including preprocessing and postprocessing strategy, to align with any data destination requirements. • Advise on processing efficiency for multi-destination routing and/or multi-processing strategy requirement for a single data source. 	2

CATEGORY	TASK NAME	DESCRIPTION	CREDITS
General Consultation	Health Check	<p>Perform one (1) Health Check on one (1) Cribl Deployment.</p> <p>This may include:</p> <ul style="list-style-type: none"> Review of currently deployed Cribl architecture and Cribl configurations Collect and review Cribl environment performance data Review and advise on current pipeline, routes, data source and destination configuration Creation of Cribl Health Check Report. Documenting Cribl environment details, findings, and recommendations for achieving operational stability, maintaining and/or improving overall Cribl performance. <p>Prerequisites / Assumptions:</p> <ul style="list-style-type: none"> Any existing Architecture documentation or diagrams, as available Assigned consultant(s) have full access to the Cribl environment; OR Customer technical specialist resources are available to cooperatively fulfill all tasks required with the targeted Cribl environment to successfully deliver the Health Check <p>Out-of-Scope:</p> <ul style="list-style-type: none"> Remediation and/or implementation of the recommendations within the Health Check Report Updating of any Cribl environment Architecture, configuration and HA/DR documentation 	16

ADMINISTRATION

CATEGORY	TASK NAME	DESCRIPTION	CREDITS
Administration	Deploy Worker Node	<p>Deploy One (1) Cribl On-Premises node on already provisioned physical or virtual hardware that satisfied Cribl hardware requirements, according to existing customer documented Cribl server roles.</p> <p>Out-of-Scope:</p> <ul style="list-style-type: none"> OS Hardening Non-Cribl related OS configuration Configuration of any non-customer documented server role feature Installation of new/undocumented Cribl Pack(s) <p>Prerequisites / Assumptions:</p> <ul style="list-style-type: none"> Cribl server role, configuration and documentation available Server infrastructure (physical or virtual) readiness Networking and port connectivity readiness Network accessibility between Cribl server and data sources/destinations Customer data sources and destination SME available 	2
Administration	Deploy Worker Group	<p>Deploy one (1) Cribl Worker Group, consisting of One (1) Leader and up to Two (2) Worker Nodes on already provisioned physical or virtual hardware that satisfies Cribl hardware requirements.</p> <p>Out-of-Scope</p> <ul style="list-style-type: none"> OS Hardening Non-Cribl related OS configuration Configuration of any non-customer documented server role features Installation of new/undocumented Cribl Pack(s) <p>Prerequisites / Assumptions:</p> <ul style="list-style-type: none"> Cribl server role, configuration and documentation available Server infrastructure (physical or virtual) readiness Networking, and port connectivity readiness 	8

CATEGORY	TASK NAME	DESCRIPTION	CREDITS
Administration	Deploy Edge Node	<p>Create and configure one (1) Cribl Edge Node for one (1) Cribl Edge supported platform. Assigning the newly deployed Edge node to an existing Edge Fleet, if required. Working with Customer SME to facilitate the use of Cribl generated script / command line / powershell command for installing the Cribl Edge node binaries to the target machine.</p> <p>Prerequisites / Assumptions:</p> <ul style="list-style-type: none"> All server details are available Targeted host for node and access details to the node are available Customer SME available to support task <p>Out-of-Scope:</p> <ul style="list-style-type: none"> Physical and/or Virtual installation of the Edge node binaries onto the targeted host Changes to any configurations not related to the deployment of the Edge node on the targeted host 	2
Administration	Create / Update Edge Fleet	<p>Create or Update One (1) Cribl Edge Fleet. Assign deployed Edge node(s) to the target Edge Fleet. Test and validation functionality.</p> <p>Prerequisites / Assumptions:</p> <ul style="list-style-type: none"> All Fleet details are available <p>Out-of-Scope:</p> <ul style="list-style-type: none"> Changes to any Fleet member nodes' configurations Deployment of new Cribl Edge node(s) 	2
Administration	Create / Update Edge Mapping	<p>Create or Update one (1) Cribl Edge Mapping with up to five (5) rules for automatic Fleet to Edge node assignment. Assign already deployed Edge node(s) to the target Edge Fleet. Test and validate functionality.</p> <p>Prerequisites / Assumptions:</p> <ul style="list-style-type: none"> All Fleet details are available <p>Out-of-Scope:</p> <ul style="list-style-type: none"> Changes to any Fleet member nodes' configurations Deployment of new Cribl Edge node(s) 	1
Administration	Configure/ Update SSO	<p>Configure and/or update One (1) Cribl SSO configuration with your IdP, set-up fallback access, and validate SSO access is working as expected.</p> <p>Prerequisites / Assumptions:</p> <ul style="list-style-type: none"> Customer SSO SME to be available for connection information and/or troubleshooting 	3
Administration	Configure Permissions / Access Control	<p>Configure and/or update the Permissions model for up to (5) Members and/or two (2) Teams. Validate that permissions are applied correctly to the Members and/or Teams.</p> <p>Prerequisites / Assumptions:</p> <ul style="list-style-type: none"> Customer provided Permission requirements per Member or Team request 	3
Administration	Setup / Configure Cribl Project	<p>Setup and configure one (1) Cribl Project to allow specific user(s) and/or team(s) to access up to three (3) designated data subscription(s).</p> <p>This may include:</p> <ul style="list-style-type: none"> Creation and/or update of up to three (3) new or existing data subscription(s) for use with Cribl Project 	2

CATEGORY	TASK NAME	DESCRIPTION	CREDITS
		Prerequisites / Assumptions: <ul style="list-style-type: none"> Targeted User(s) and/or Team(s) has already been created in Cribl Data subscription details are available 	

DATA MANAGEMENT

CATEGORY	TASK NAME	DESCRIPTION	CREDITS
Data Management	Pack Installation & Configuration	Installation and/or configuration for Cribl Pack may include: <ul style="list-style-type: none"> Installation of one (1) Cribl Pack Configuration of the Cribl Pack Initial configuration of up to one (1) input or data source Out-of-Scope <ul style="list-style-type: none"> Any customizations to the pack, including custom coding Configuration of 3rd-party services (such as AWS Firehose) Customer is responsible for any licensing and/or support cost for 3rd party packs. Prerequisites / Assumptions: <ul style="list-style-type: none"> Cribl Pack name Customer-specific configuration values Subject-Matter Experts (SMEs) for any 3rd-party systems (such as AWS) 	4
Data Management	Onboard New Data Source	Onboarding of one (1) data source into Cribl Stream and creation of one (1) pipeline with up to three (3) use cases. Prerequisites / Assumptions: <ul style="list-style-type: none"> Data source access details and credentials available Example data set and data definition Use cases detail available with sample data output as required (e.g. reduction) Destination configured and available Out-of-Scope <ul style="list-style-type: none"> Creation of new Cribl Pack(s) for the data source 	4
Data Management	Data Pipeline Review / Update	Review, troubleshoot and optimize data processing functions and configurations on one (1) existing data pipeline in accordance to best practices. Review will include: event handling functions, advising on function order for best performance, tuning, review of findings with administrators, and testing/validating post-optimization. Prerequisites / Assumptions: <ul style="list-style-type: none"> Customer SME with understanding of original purpose and design of pipeline 	4
Data Management	Add New Route	Create and configure one (1) route connecting an established pipeline to an established data destination. Configure filter and output expression, as required. Test and validate data flow through the route. Prerequisites / Assumptions: <ul style="list-style-type: none"> New route information available Data destination SME is available 	1

CATEGORY	TASK NAME	DESCRIPTION	CREDITS
Data Management	Update Existing Route	<p>Update the configuration of one (1) existing Data Route to send data from an existing pipeline to an existing data destination. Modify the filter, output expression, pipeline association, and data destination, as required. Test and validate data flow through the route.</p> <p>Prerequisites / Assumptions:</p> <ul style="list-style-type: none"> Route configuration details available Data destination SME is available <p>Out-of-Scope:</p> <ul style="list-style-type: none"> Create a new pipeline or data destination for the route 	1
Data Management	Add New Destination	<p>Create and configure one (1) Cribl compatible data destination to an existing data platform (e.g. Splunk, Amazon S3, etc.).</p> <p>This may include:</p> <ul style="list-style-type: none"> Configuration of appropriate buckets, partitioning, file name expressions, data format, etc., where applicable to the destination requirement. Testing and validation of functionality <p>Prerequisites / Assumptions:</p> <ul style="list-style-type: none"> Destination configuration details available Data destination SME is available 	2

CRIBL SEARCH

CATEGORY	TASK NAME	DESCRIPTION	CREDITS
Search	Create New Search	<p>Creation of one (1) Cribl Search utilizing existing Cribl Search Dataset(s). Testing and validation that search fulfills requirements against sample result data.</p> <p>Prerequisites / Assumptions:</p> <ul style="list-style-type: none"> Cribl Search required data sources, dataset, dataset provider, and datatype have all been configured Search requirements and expected results are documented Customer SME is available <p>Out-of-Scope:</p> <ul style="list-style-type: none"> Creation of new dataset, dataset provider or datatype within Cribl Search 	3
Search	Create New Dashboard	<p>Creation of one (1) Cribl Dashboard consisting of up to five (5) panels. Testing and validation that the dashboard fulfills requirements.</p> <p>Prerequisites / Assumptions:</p> <ul style="list-style-type: none"> Required data sources, dataset, dataset provider, and datatype are configured and accessible Dashboard functional and panel requirements are documented Customer SME is available <p>Out-of-Scope:</p> <ul style="list-style-type: none"> Creation of new dataset, dataset provider or datatype within Cribl Search 	8

CATEGORY	TASK NAME	DESCRIPTION	CREDITS
Search	Optimize / Troubleshoot Search	<p>Optimize and/or Troubleshoot one (1) existing Cribl Search. Testing and validation of improved Search and/or functional requirements.</p> <p>Prerequisites / Assumptions:</p> <ul style="list-style-type: none"> • Cribl Search required data sources, dataset, dataset provider, and datatype are all configured and available • Search requirements and expected results are documented • Customer SME is available <p>Out-of-Scope:</p> <ul style="list-style-type: none"> • Creation of new dataset, dataset provider or datatype within Cribl Search 	3
Search	Create / Update Dataset Provider	<p>Create or update one (1) Cribl Search Dataset Provider</p> <p>Prerequisites / Assumptions:</p> <ul style="list-style-type: none"> • All dataset provider configuration details are available • Customer SME is available 	1
Search	Create / Update Datatype	<p>Create or Update one (1) Cribl Search Datatype. Configuration of Datatype with up to three (3) rules.</p> <p>Prerequisites / Assumptions:</p> <ul style="list-style-type: none"> • Sample data file, or already on-boarded data source and expected result set are available • Customer SME is available <p>Out-of-Scope:</p> <ul style="list-style-type: none"> • Onboarding new data source(s) 	1
Search	Create / Update Dataset	<p>Create or Update one (1) Cribl Search Dataset. Configure Dataset with up to five (5) processing functions for Filtering, Event Breaking, Time-stamping, Parsing or Adding Field(s).</p> <p>Prerequisites / Assumptions:</p> <ul style="list-style-type: none"> • Sample data file, or already on-boarded data source and expected result set are available • Customer SME is available 	1

CRIBL LAKE

CATEGORY	TASK NAME	DESCRIPTION	CREDITS
Lake	Create / Update Cribl Lake Dataset	<p>Create or update one (1) Cribl Lake Dataset.</p> <p>This may include:</p> <ul style="list-style-type: none"> • Create and/or configure one (1) Cribl Lake Dataset • Assign Dataset to deliver data to one (1) Cribl Lake location • Assign an existing Cribl Lakehouse to the Dataset • Assign an existing Cribl Lake storage location managed by the customer <p>Prerequisites / Assumptions:</p> <ul style="list-style-type: none"> • All dataset details are available • All Cribl Lake and/or Lakehouse has been created and is available <p>Out-of-Scope:</p> <ul style="list-style-type: none"> • Create new Cribl Lake or Cribl Lakehouse 	1

CATEGORY	TASK NAME	DESCRIPTION	CREDITS
Lake	Create /Update Lake Storage Location	<p>Create or update one (1) Cribl Lake storage location.</p> <p>Prerequisites / Assumptions:</p> <ul style="list-style-type: none"> Storage location is compatible and available Customer SME is available as required 	1
Lake	Create / Update Cribl Lake Direct Access	<p>Configure one (1) Cribl Lake Direct Access with One (1) Splunk DDSS or one (1) HTTP Source.</p> <p>This may include:</p> <ul style="list-style-type: none"> Integrating data to Cribl Lake via Splunk DDSS or HTTP Creation of one (1) Cribl Lake Dataset to contain the Splunk DDSS or HTTP data Test and validate connectivity and data gathering <p>Prerequisites / Assumptions:</p> <ul style="list-style-type: none"> Customer Splunk SME must be available for coordinated execution effort if configuring Direct Access with Splunk DDSS The necessary HTTP source configuration detail is available 	4
Lake	Create / Update Cribl Lakehouse	<p>Create or update one (1) Cribl Lakehouse, assign the Lakehouse size, associate a Lake Dataset with the Lakehouse, and perform testing and validation that it is working properly.</p> <p>Prerequisites / Assumptions:</p> <ul style="list-style-type: none"> Cribl Lake and Cribl Lake dataset are available 	1

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